



**CORPORATE PRINTER  
+ COPIER SUPPLIES**

Unit 13, Meadowbrook Business Estate, Jacaranda Avenue, Olivedale, Randburg  
Tel: 0861 copier (267437), Fax: 011 462 1091  
Web: [www.cpcs.co.za](http://www.cpcs.co.za)

## PRODUCT WARRANTY

# 100% Quality Guarantee

**CPCS** imaging products are designed and manufactured to give you the optimum output that your machine was originally designed to produce.

CPCS warrants that its products will be free from manufacturing defects in material and workmanship under normal use for a period of 12 months from the original date of purchase.

New machine warranty requirements are met when CPCS products are installed and used according to CPCS and machine manufacturer's instructions.

CPCS is not responsible for any damages resulting from product alteration, improper storage, improper installation or from customer misuse.

Should it be proven, that CPCS cartridges caused damage to parts of a machine then CPCS will be responsible for the repair or replacement of the damaged parts.

Warranty request claims must be accompanied by:

- 1) a signed written statement from an Authorized Machine Service Representative attributing the damage to the defective cartridge;
- 2) copy of the service report showing the name and address of the company doing the repairs;
- 3) satisfactory evidence that the damage occurred during the warranty period;
- 4) satisfactory evidence that the cartridge was the actual cause of the damage.

No other warranties expressed or implied are covered by this warranty including consequential or related damages such as machine lost time.



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